



CELEBRATING 20 YEARS

2025

Annual Report

20 Years of Partnership and Progress.

Clay County Senior Services brings people, partners, and purpose together to support older adults in living healthy, connected, and fulfilling lives.





BOARD CHAIR & EXECUTIVE DIRECTOR

Celebrating 20 Years of Service in Clay County.

In 2025, Clay County Senior Services proudly marked its 20th year of supporting older adults in our community. Since voters approved the senior levy fund, our mission has remained clear: to enhance the health, nutrition, and quality of life of residents age 60 and older throughout Clay County.

Over two decades, our board, staff, and community partners have built a network of vital programs that reflect our shared vision — that Clay County is a thriving place to grow older.

Celebrating With Our Community

To honor this milestone, our board and staff visited several of our long standing partners. We enjoyed time with the senior centers in Liberty, Excelsior Springs, Kearney, and Smithville.

We brought decorations, treats, and prizes — but most importantly, we brought our gratitude. We recognized the dedicated staff who create warm, welcoming spaces where older adults can enjoy nutritious meals, enriching programs, and meaningful social connection.

Honoring Meals on Wheels Partners

We also celebrated with our local Meals on Wheels programs, preparing 200 gift bags for participants and recognizing the hospitals and coordinators for the essential service they provide every day.

We concluded our celebration with an open house reception for 100 community partners who have been instrumental to our success.

We invite you to explore our **2025 Annual Report** and celebrate the progress we've made together.



Robert Steinkamp

BOARD CHAIR



Tina Uridge

EXECUTIVE DIRECTOR

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Leadership across Missouri.



CCSS's leadership extends statewide — advancing senior well-being through policy, coalitions, and education.

Statewide Impact

CCSS's Executive Director, Tina Uridge, served as Board President of the Missouri Council on Aging (MCOA), a statewide coalition committed to advancing the well-being of older adults across Missouri. In this role, she helped lead engagement and education efforts with policymakers, community leaders, and key influencers on the critical issues and emerging challenges facing older Missourians.

Missouri Senior Fund Network

CCSS continues its active involvement with the Missouri Senior Fund Network, an alliance dedicated to improving the health, nutrition, and overall quality of life for Missourians age 60 and older through the effective passage and use of county senior levy funds. This year, the association aligned under the Missouri Council on Aging (MCoA), strengthening our shared mission to support counties pursuing new senior levies and to promote strong governance, accountability, and best practices for boards administering these funds. By working together, we aim to ensure that every county can maximize its levy resources to meet the unique needs of its older adults.

Senior Falls Prevention Coalition

With 51 organizational members, CCSS provided leadership to the coalition, guiding collaborative efforts to reduce falls among older adults by promoting awareness, expanding education, and strengthening connections to prevention programs and vital community resources. CCSS also serves on the Healthy Aging and Fall Prevention Work Group, a subcommittee of the Missouri Council for Activity and Nutrition.

MARC Commission on Aging

The Commission on Aging (COA) serves as the advisory body to the MARC Board on issues, programs, and services relative to the older residents of the planning and service area and the activities of the Department of Aging and Adult Services.



287

PARTICIPANTS

Twelve Northland Living Well organizations collaborated to deliver evidence-based programs to 287 participants, helping them build the skills needed to better manage their health and maintain independence through workshops such as the Chronic Disease Self-Management Program, Aging Mastery Program, and A Matter of Balance.



51

COALITION MEMBERS

Organizations unified under the Senior Falls Prevention Coalition of Clay & Platte Counties.

2025 HIGHLIGHTS

Stronger Community through Partnerships.



369

HOME MODIFICATIONS and repairs were made for 106 homeowners by Rebuilding Together Kansas City, Northland Neighborhoods, and Northland Shepherd's Center and Thrive Homes.

Community agencies, cities, and healthcare partners working alongside CCSS to keep older adults safe and connected.

Community Aging in Place (CAPABLE)

Through CAPABLE – Community Aging in Place: Advancing Better Living for Elders – 38 older adults received in-home occupational and nursing assessments plus minor home modifications, made possible by partnerships with NKC Health and Rebuilding Together Kansas City. The program addresses small barriers to safe living before they become reasons to leave home.

Kansas City Communities for All Ages

Through Communities for All Ages – a regional age-friendly initiative led by the Mid-America Regional Council – local governments receive tools, technical assistance, and recognition for advancing age-inclusive policies and environments. With CCSS incentive match funding, Excelsior Springs, Gladstone, Kearney, North Kansas City, and Liberty hold GOLD STATUS as Kansas City Communities for All Ages cities, demonstrating commitment to creating vibrant, healthy, inclusive communities for all ages.

Fire & EMS Partnerships

Through partnerships with Gladstone, Excelsior Springs, Kansas City, Kearney, North Kansas City, and the Northland Regional Ambulance District, older adults were connected to local fall prevention services and support, helping them remain safe, confident, and independent in their homes and neighborhoods.

In-Home Care

148 clients received in-home care – light housekeeping, personal care, and respite – with 10 families reimbursed for respite through our Caregiver program.

Special Observances

CCSS elevated community awareness of Older Americans Month and World Elder Abuse Awareness Day by securing official proclamations from the Missouri Legislature, Clay County Government, and seven local municipalities.



1,329

SENIOR INDIVIDUALS were supported by community centers in Excelsior Springs, Kearney, Liberty, and Smithville, where nutritious meals, fitness classes, and technology assistance serve as vital anchors for daily life.

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2025 HIGHLIGHTS

Working together to help older adults thrive.



Support for caregivers, kinship families, and older adults facing isolation, mental-health challenges, or food insecurity.

Good Samaritan Center

The Senior Rural Advocate program served 211 individuals, promoting independence, strengthening social connection, encouraging purposeful living, and helping meet critical needs.

Beacon Mental Health’s Older Adult Program

A total of 228 individuals benefited from targeted mental health education, caregiver support groups, and community outreach efforts. Older adults gained tools to manage mental health challenges and strengthen social connections, while caregivers built resilience and reduced burnout.

Northland Grandfamilies Program

With oversight from Beacon Mental Health, 33 older adult caregivers were supported through peer groups, education, and access to vital resources. Participants felt less isolated, more informed, and better prepared to provide stable, nurturing support for children in their care.

Senior Tax Exchange Program (STEP)

The STEP program, involving 34 volunteers, is a valued collaboration between the North Kansas City School District and our community. Participants work as a tutor, library media support, or office support. In exchange, they’ll receive credit towards payment of Clay County real estate taxes.

KU Osher Lifelong Learning

Through our partnership with the KU Osher Institute, 56 lifelong learners registered for diverse, thought-provoking courses designed to inspire curiosity and learning.



200

PARTICIPANTS

engaged in enriching classes with our education partners, such as Pottery and Defining Success and Happiness.



34

STEP VOLUNTEERS

Providing tutoring and library support while earning tax credits.

2025 HIGHLIGHTS

Turning partnerships into meaningful action.



Northland Shepherd's Center – supporting older adults through wellness programs, food access, and community connection.

Social-Emotional Wellness

180 individuals reduced isolation and enhanced social connection through Social-Emotional Wellness programs.

- Breaktime Club provided structure respite care for caregivers and their loved ones.
- Learning & Laughter helped participants acquire new skills and increased their self-sufficiency.
- The Call Check Program demonstrated the value of routine, personalized outreach, which provided reassurance and identified potential safety & health concerns for homebound residents.

Community Connections

729 individuals were assisted with vital resources through Community Connection programs.

- The Community Aging Specialist secured local, state and federal benefits for clients, valued at \$559,000, to help avoid emergency interventions and maintain financial stability.
- Volunteers responded to the need for safer home environments by conducting home safety assessments, making repairs, and providing general maintenance for 44 homeowners.
- Transportation was provided for access to healthcare, food, vital business and social connection.

Health & Nutrition

4,855 individuals received support through Health and Nutrition programs, with 79% reporting reduced food insecurity – a meaningful gain in stability for households where every grocery dollar matters.



74,491

POUNDS OF FOOD

Distributed through the Plate of Hope Pantry during 3,000+ visits, ensuring access to food and essential supplies.



4,855

HEALTH & NUTRITION

Individuals served through health and nutrition programs – 79% reporting reduced food insecurity.

2025 HIGHLIGHTS

Creating safer, more connected lives.



Daily support that keeps older adults nourished, connected, and lifted by their community.

Senior Outreach Services

BOOST KC provided friendship and support programs to 2,570 seniors at three senior living communities and for home-bound individuals. Food and essential items were packaged in Blizzard Bags then donated to the Northland Shepherd’s Center Plate of Hope Pantry.

Northland Christmas Store

During the holidays, Oak Park High School students brought joy to 265 residents living in six low-income housing communities by delivering gift bags filled with essential items and gift cards. The thoughtful gifts and personal greetings from volunteers brightened the season and provided meaningful support to these recipients.

Northland Health Care Access

57 seniors received support with transportation, insurance, medical care, home safety, food, and housing, enhancing their independence and quality of life.

Senior Transportation

593 riders booked 7,135 one-way trips with Secure Transport. 202 riders booked 3,959 one-way trips with Liberty Access Bus and other providers.



48,881

HOME DELIVERED MEALS

were provided to 420 homebound residents by Northland Shepherd’s Center, Liberty Meals on Wheels, and Kearney Senior Center.



754

EMERGENCY RESPONSE

Individuals served by Lifeline (262) and Medical Guardian (492) personal emergency response systems.

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2,511

HEALTH + WELLNESS

Through partnerships with community centers and hospitals, 2,511 individuals stayed active and engaged in programs like Chair Yoga, Tai Chi, Rock Steady Boxing, and Line Dancing—building strength and balance, reducing fall risk, and gaining confidence along the way.



Community engagement.



CCSS team members serve on local coalitions, plan regional events, and bring expertise to senior resource fairs across the Northland.

20th Anniversary Celebrations

We joined participants at senior centers in Excelsior Springs, Kearney, Liberty, and Smithville during our 20th Anniversary — sharing lunch, conversation, and commemorative gifts — and delivered special anniversary gift bags to home-bound meal clients.

Family Fun Block Party

CCSS joined the Excelsior Springs Family Fun Block Party to kick off Good Neighbor Week in partnership with the Senior Center, encouraging acts of kindness and connection toward older adults.

Walk to End Alzheimer's

CCSS sponsored the Northland Walk to End Alzheimer's and provided CCSS information to hundreds of attendees at Happy Rock Park in Gladstone.

Age Positive Conference

CCSS helps plan this annual Kansas City event where fresh ideas and collaboration enrich programs and services that empower older adults to thrive.

Northland Community Services Coalition

CCSS is the central point for the Northland Community Services Coalition (NCSC), a network of human-service providers in Clay, Platte, and Ray counties. NCSC publishes the Northland Human Services Directory online and in print.

Northland Professionals in Aging

CCSS staff actively participate in the Northland Professionals in Aging (NPA) board and help organize its annual senior resource fair. Vicki Hon, Operations Administrator and Program Support, was honored with the Claude Pepper Award for her dedication to the aging community.

Community Presentations

Our staff delivers informational presentations at senior centers, community groups, and senior fairs to raise awareness of available services and resources. Topics include falls prevention, ageism, and healthy aging — strengthening community connections and empowering older adults to remain safe, informed, and independent.



7+

LEADERSHIP ROLES

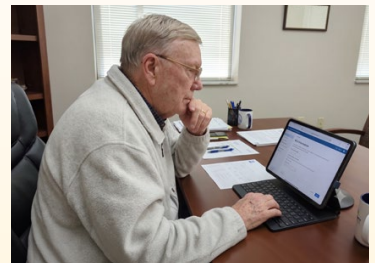
where CCSS staff serve on boards or in leadership positions, in local, regional, and statewide coalitions.



25+

PRESENTATIONS

Informational talks delivered at senior centers and community events across Clay County.



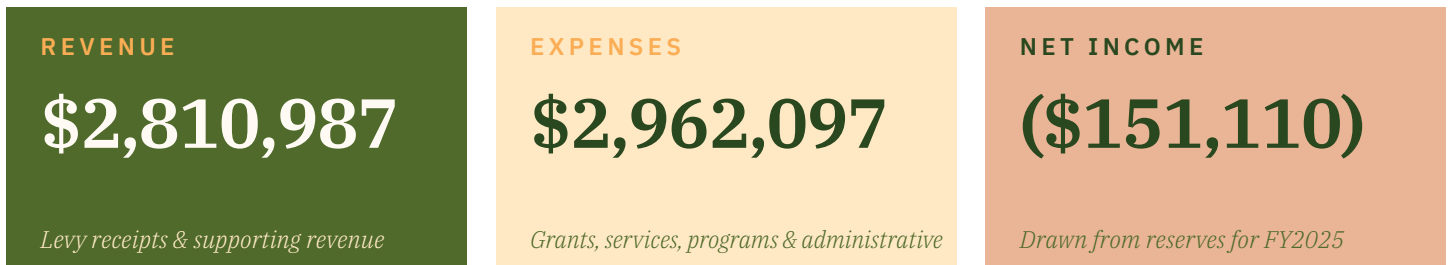
1,175

NEWSLETTER READERS

Community members reached through our bi-monthly newsletter, plus birthday and holiday cards. Facebook followers increased by 18%.

2025 Financials.

A transparent look at how citizen-levy dollars were stewarded in service of Clay County seniors.



2025 EXPENSE BREAKDOWN BY CATEGORY



DETAILED LINE ITEMS

BASIC NEEDS · \$1,771,548

Homemaker / Personal Care	\$671,826
Transportation	\$478,375
Care / Med Management	\$207,268
Minor Home Repair	\$145,000
Meals on Wheels	\$136,997
Personal Emergency Response	\$54,788
Respite	\$43,544
CAPABLE	\$33,750

LIFE ENRICHMENT · \$96,550

Advocacy	\$50,032
Education	\$25,124
Civic Engagement	\$19,394
Life Bio	\$2,000

HEALTH & WELLNESS · \$605,533

Senior Center Operations	\$331,687
Exercise Programs	\$199,660
Preventive Health	\$54,402
Caregiver Training	\$17,000
Public Education	\$1,906
Aging Mastery Program	\$878

ADMINISTRATIVE · \$488,466

2025 Leadership.

BOARD OF DIRECTORS



Robert Steinkamp
Board Chair



Marie Steiner
Vice-Chair & Treasurer



Andrew Pratt
Board Secretary



Su Bacon
Board Member



John McGovern
Board Member



Eric Johnson
Board Member



Charli Seitz
Board Member



William Taylor
Board Member

STAFF



Tina Uridge
Executive Director



Paula Zigmond
Program & Resources Manager



Vicki Hon
Operations Administrator &
Program Support



Lisa Tang
Office & Accounting Coordinator

2025 Community Partners.

THANKS TO THE FOLLOWING PARTNER AGENCIES

Advantage In-Home Care
Assured Healthcare
Beacon Mental Health
BOOST KC
City of Excelsior Springs
City of Gladstone
City of Liberty
City of North Kansas City
City of Smithville
Clay County, Missouri Government
Elara Caring
Excelsior Springs Area Career Center
First Light Home Care
Focus Healthcare
Gladstone Fire-EMS
Good Samaritan Center
Home Instead
Kansas City Parks and Recreation
Kansas City, Missouri Fire Department
Kearney Enrichment Council
Kearney Fire & Rescue Protection District
Liberty Hospital Sports Medicine
Lifeline
Medical Guardian
Mid-America Regional Council
Missouri Council for Activity & Nutrition
Missouri Council on Aging
Missouri Department of Health Senior Services
Missouri Department of Transportation
NKC Health
North Kansas City School District
Northland Career Center
Northland Christmas Store
Northland Community Services Coalition
Northland Health Care Access
Northland Living Well Collaborative
Northland Neighborhoods, Inc.
Northland Professionals in Aging
Northland Regional Ambulance District
Northland Shepherd's Center
Park Hill Community Education Services
Platte County Senior Fund
Rebuilding Together Kansas City
Right at Home
Secure Medical Transport
Senior Falls Prevention Coalition of Clay & Platte Counties
Senior Helpers
Thrive Homes
Thoughtful Care
University of Kansas – OSHER Lifelong Learning Institute
YMCA of Greater Kansas City



OUR COMMITMENT

Supporting Clay County seniors.

About us...

Clay County Senior Services was established in 2004. Our funding comes from a dedicated senior services levy fund. CCSS awards grants, develops partnerships and contracts for services that will improve the quality of life, health, and nutrition for adults age 60 and older who reside independently in Clay County.

We're governed by a 7 member board of directors appointed by Clay County Commissioners.

Clay County Senior Services is committed to equity for all older adults in Clay County as well as those who work with older adults. CCSS recognizes, values, and celebrates the diversity of Clay County, and seeks to fund programs that are inclusive and equitable in the implementation of our service programs.

A heartfelt thank you to Paula.

CCSS's board and staff extend our heartfelt gratitude and best wishes to Paula Zigmond on her retirement. For 20 years, Paula has shaped CCSS as our Program & Resources Manager, guiding lifelong learning programs, strengthening community partnerships, and managing services. Congratulations, Paula!



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